



Return and Exchange Form

Questions or Concerns?
Call: 800.922.1219

Returns and exchanges can be made within 60 days of the shipment date and may be subject to a 15% restocking fee. For details and exclusions, please see our full return policy on our website.

Please print this form, and complete the information below.

Step 1: Order Information

Buyer Information:

(This information should match the original order)

Name: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

Phone: (____) _____ (____) _____
(Day) (Evening)

Email Address: _____

Order # _____

Shipper Information: (if different from Buyer)

(This information must match the original order)

Name: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

Phone: (____) _____ (____) _____
(Day) (Evening)

Email Address: _____

Step 2: Returns

Please indicate the item(s) you are returning, including the reason code below.

Item #	Model/Color/Size	Item Name	Qty	Reason Code	Unit Price	Total Price
12001040	VNGC66-5 (6' 6", M, 1 pc.)	Example Item Only	2	10	39.99	79.98

Reason Codes: 10 Unsatisfactory 30 Shipping damage 50 Did not like 70 Too small/short
 20 Defective 40 Wrong item shipped 60 Ordered wrong 80 Too large/long

If you are returning items that are unsatisfactory, defective or damaged, please explain the problem: _____

Step 3: Exchanges

Please indicate the item(s) you wish to receive as an exchange.

Item #	Model/Color/Size	Item Name	Qty	Unit Price	Total Price
12001041	VNGC76-5 (7' 6", M, 1 pc.)	Example Item Only	2	39.99	79.98

If the total of your exchange or new order exceeds the value of your return, FishUSA will charge the difference to your original method of payment. If you paid by PayPal, we will send you a payment request for the price difference.

Step 4: Return Shipment

Enclose this Return Form along with the merchandise in a well-sealed box. Return by FedEx, UPS, or by insured mail.

Send your return to: FishUSA
 6960 West Ridge Road
 Fairview, PA 16415

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